



The Ministry of the Russian Federation for Civil Defence, Emergencies and Elimination  
of Consequences of Natural Disasters

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**State validation of System-112 started in Tatarstan**



The day before Tatarstan launched state validation of Single emergency service call system 112, which will last till 22 November.

The commission is composed of Tatarstan Deputy PM – Minister for information and communications of Tatarstan Roman Shaykhutdinov, head of the Main Office of the Russian Emergencies Ministry in Tatarstan – Minister for Civil Defense and Emergency Situations of Tatarstan Rafis Khabibullin, head of Directorate for information technologies and communications of the Russian Emergencies Ministry Sergey Vlasov and representatives of interested ministries, agencies and board of municipalities of Tatarstan.

Under the Federal specific target program nine subjects of the Russian Federation, including the Republic of Tatarstan are taking part in creation of System-112. The current validation will allow getting useful experience for working with the system. In addition, it is a chance to adopt best practices and experience of Tatarstan to build the system in other regions.

The 4-year work in Tatarstan will give positive results for further operation of the system across Russia. The work of the system's elements was tested by practical pilot projects. Infrastructure of interaction between emergency services was based on single state information system GLONASS+112.

During the test the commission will check automated for necessary software, antivirus software, access management, registration and accounting.

Operators answer the phone calls on number 112 round the clock. When they found the reason for the call, they make a special card and send it to the needed service. Each day the call processing center of system 112 receives from the residents of the republic about 5 thousand calls, which is about 1/3 of the total number of calls in emergency services.

The state commission will also see the training and methodological center of civil defense and emergency centers and the Training center of the state fire service of the Russian Emergencies Ministry in the Republic of Tatarstan to check organization of training and retraining of personnel for System-112.